

Together, let's protect
our children



The current **coronavirus (COVID-19) pandemic** and unprecedented preventive measures taken by the authorities have created a reality that we have never before experienced. While necessary for public health, these measures have a direct impact on family life and can considerably weaken the safety net that protects the most vulnerable of our children.

Home confinement **can increase the danger of child abuse and neglect.** While parents have primary responsibility for the protection of their children, child abuse or neglect is also a matter of concern for the entire family circle, as it is for all members of the community.

Pay attention

All of us can show vigilance about the stressful situations experienced by parents and children. Resources are available to help, such as the following telephone hotlines:

- Info-Social 811 (option 2);
- Tel-Jeunes (1 800 263-2266);
- LigneParents (1 800 361-5085).

When must I report?

You do not need to be absolutely convinced that a child is endangered to report your concerns to the Director of Youth Protection (DYP).

You only need to have **reasonable suspicions of child abuse or neglect**.

Your decision can be based on things you personally observed or that were shared with you in confidence by another person or by the child, or a friend or family member. In all of these cases, you should immediately contact your regional DYP.

What does reporting your suspicions to the DYP entail?

It means contacting the DYP to share your concerns regarding information revealed to you in confidence by a child, or the attitudes and behaviour of the child and/or its parents that lead you to believe that the child is in danger or that its development is in jeopardy.

If you are not sure

You may be worried about a child but unsure whether to report your concerns. If this is the case, you can contact the DYP who will be able to answer your questions and guide you through the reporting process.

Deciding to report a child's situation can stir up many emotions, but it is important to do it for the **well-being of the child**.

**The Youth Protection Act
protects the act of reporting.**

**No person shall disclose or be compelled to disclose
the identity of a person who has reported.**

DYP contact information

You can report a situation to the DYP 24 hours a day, 7 days a week by telephone or in writing. In an emergency, call 911.

Full DYP contact information is available at

Quebec.ca/coordonneesDPJ.

BAS-SAINT-LAURENT

1 800 463-9009
418 723-1255

SAGUENAY- LAC-SAINT-JEAN

1 800 463-9188
418 543-3006

CAPITALE-NATIONALE

1 800 463-4834
418 661-6951

MAURICIE- CENTRE-DU-QUÉBEC

1 800 567-8520
819 378-5481

ESTRIE

1 800 463-1029
819 566-4121

MONTRÉAL

French-Speaking

514 896-3100

English-speaking (Batshaw)

514 935-6196
514 989-1885

OUTAOUAIS

1 800 567-6810
819 776-6060

ABITIBI- TÉMISCAMINGUE

1 800 567-6405
819 825-0002

CÔTE-NORD

1 800 463-8547
418 589-9927

NORD-DU-QUÉBEC

Eastern portion, Chapais and Chibougamau

see Saguenay-
Lac-Saint-Jean

Western portion

see l'Abitibi-
Témiscamingue

GASPÉSIE- ÎLES-DE-LA-MADELEINE

1 800 463-4225 (day)
1 800 463-0629 (night)
418 368-1803

CHAUDIÈRE- APPALACHES

1 800 461-9331

LAVAL

1 888 975-4884
450 975-4150
450 975-4000

LANAUDIÈRE

1 800 665-1414
450 756-4555

LAURENTIDES

1 800 361-8665
450 431-6885

MONTÉRÉGIE

1 800 361-5310
514 721-1811

NUNAVIK

Baie d'Ungava

819 964-2905

Baie d'Hudson

1 877 535-2345
819 988-2191 (day)
819 988-2957 (night)

TERRES-CRIES- DE-LA-BAIE-JAMES

Chisasibi

1 800 409-6884
819 855-2844 (day)

Waswanipi

1 800 409-6884
819 753-2324 (day)

CONSEIL DE LA NATION ATIKAMEKW (COMMUNITIES OF MANAWAN AND WEMOTACI)

1 866 477-3933